

**Voluntary replacement action return policy Philips Avent Baby Monitor**

Philips is dedicated to manufacturing the highest quality products possible. As part of its commitment to the highest standards of quality and consumer safety, Philips is voluntarily taking action to replace a limited number of Philips Avent Digital Video Baby monitors, the SCD620, SCD625, SCD630, SCD831, SCD833, SCD835, SCD841, SCD843, SCD845 series. Only models produced between January 2016 and January 2020 are affected.

The models can be identified via the production date codes that can be found on stickers on the bottom of the parent unit. Only models with the production date code in range between January 2016 and January 2020 are in scope of the voluntary replacement action. These products are eligible for a replacement or a credit. [More information can be found on www.philips.com/video-babymonitor-replacement].

Please follow the instructions below to have your product replaced or refunded:

- Please stop using and charging the product.
- Please leave the Parent unit on until the battery fully discharges, and it switches off.
- Please prevent exposure to extreme temperatures, like hot surfaces, direct sunlight, freezing conditions.
- Please keep the product dry.

For self-disposal of the product by consumer the following condition applies:

- Consumer must comply with above mentioned instructions.
- Consumer declares that he/she will not resell the product via any third party.
- Consumer declares disposal of product in line with the local regulations and in environmentally friendly manner.
- Upon registration of the product by consumer via registration website or contact center, a new product will be sent/replaced to the consumer free of charge, or (if opted for/or as applicable) consumer will receive a refund for the product.

In case of return of the product at one of the Philips service centers:

- Consumer must comply with above mentioned instructions.
- Consumer declares that he/she will return the product at the service center.
- Upon registration of the product by consumer via registration website or contact center, a new product will be sent/replaced to the consumer free of charge, or (if opted for/ or as applicable) consumer will receive a refund for the product.

In case of return of the product via transportation:

- Consumer must comply with above mentioned instructions.
- Consumer must comply with packaging requirements as set out by Philips.

For privacy T&C, please find them here <www.philips.com/privacynotice>

